

ANNUAL REPORT 2023–2024

Queensland Veterans' Council



About this report

The Queensland Veterans' Council acknowledges Aboriginal peoples and Torres Strait Islander peoples as the Traditional Owners and Custodians of this Country. We recognise their connection to land, sea and community. We pay our respects to them, their cultures, and to their Elders, past, present and emerging.

This Annual Report provides information about the Queensland Veterans' Council's financial and non-financial performance for the period 2023–2024. It has been prepared in accordance with the *Financial Accountability Act 2009*.

In this Annual Report unless the context otherwise requires, the term:

- “Minister” refers to the Minister for Treaty, Minister for Aboriginal and Torres Strait Islander Partnerships, Minister for Communities and Minister for the Arts.
- “Director-General” and “Chief Executive” refer to the Director-General of the Department of Treaty, Aboriginal and Torres Strait Islander Partnerships, Communities and the Arts”.
- “Department” refers to the Department of Treaty, Aboriginal and Torres Strait Islander Partnerships, Communities and the Arts.

This Annual Report records the significant achievements of the Queensland Veterans' Council against the Strategic Objectives detailed in the Queensland Veterans' Council's 2022–2026 Strategic Plan.

This report has been prepared for the Minister to submit to Parliament. It has also been prepared to meet the needs of stakeholders, including the Australian and local governments, community groups, staff, and individuals.

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or by phoning (07) 3003 9950 or by emailing secretariat@qvc.qld.gov.au

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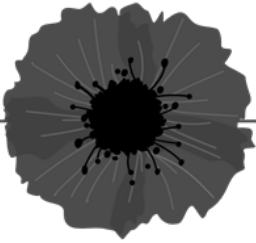
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13 September 2024

The Honourable Leeanne Enoch MP
Minister for Treaty, Minister for Aboriginal and Torres Strait Islander Partnerships, Minister
for Communities and Minister for the Arts
1 William St
Brisbane Qld 4000

Dear Minister

I am pleased to submit for presentation to the Parliament, the Annual Report 2023-2024 and financial statements for the Queensland Veterans' Council (QVC) (including the Veterans' Reference Group (VRG)).

I certify that this Annual Report complies with:

- the prescribed requirements of the *Financial Accountability Act 2009* and the *Financial and Performance Management Standard 2019*, and
- the detailed requirements set out in the *Annual report requirements for Queensland Government agencies*.

A checklist outlining the annual reporting requirements is provided at page 55 of this Annual Report.

Yours sincerely

Quentin Masson DSM

Chairperson

Queensland Veterans' Council

Message from the Chair

I am pleased to present the Annual Report 2023–2024 for the Queensland Veterans' Council (QVC).

In 2023-2024, the QVC has taken further steps in its commitment to honouring the sacrifices of our veterans, preserving their legacy, and ensuring their well-being remains at the forefront of public consciousness and government policy.

In our inaugural year of administering the Anzac Day Trust Fund (the Fund), 169 ex-service organisations across Queensland shared more than \$1.6 million made available to assist those organisations improve the lives of veterans and their dependents. In addition, 10 ex-service organisations shared more than \$178,000 through the third and final year of the Anzac Day Trust Fund Covid-19 Grant Program, supporting veterans and veteran's organisations affected by the pandemic. During this reporting period, we also launched the 2024 round of the Fund, with updated Guidelines reflecting of the QVC's desire to improve and increase the impact of the funding by focusing it towards initiatives that support the welfare of veterans, their families, and the wider veteran community.

Since June 2024, the QVC has been working to support the Queensland Government in its preparation for the expected final Report and recommendations of the Commonwealth Government's Royal Commission into Defence and Veteran Suicide (the Royal Commission), to ensure that in developing its response to the Report and recommendations, the voices and views of Queensland veterans' and their lived experiences, are heard.

The QVC has engaged with and has been ably supported by the Veterans' Reference Group (VRG), in identifying initiatives that address veterans' well-being, mental health, employment opportunities, and transition into civilian life.

Our trusteeship of Anzac Square commenced during this reporting period in November 2023. Significant steps have been made since that time to improve its presentation and its ongoing maintenance, to plan appropriately for the future needs of the Square, to enhance its accessibility, and to create an environment that fosters reflection, gratitude, and unity.

The QVC will continue to build on the work undertaken over 2023-2024 to embed Anzac Square's cultural and physical legacy as Queensland's pre-eminent war memorial.

In closing, as I mentioned earlier, the 2024-2025 financial year will include an important milestone with the release of the final Report of the Royal Commission in September 2024. Despite the often harrowing and emotional background to the Royal Commission, the

release of the final report will present opportunities for all levels of Government to learn from the lived experience of veterans and improve their lives and the lives of their communities. I believe the QVC, as an independent statutory body, will be forthright in the advice and guidance it provides to the Queensland Government about veterans' matters and looks to be at the forefront of veterans' initiatives within Queensland. The QVC has done well to date in assuming and carrying out all of our functions, however we remain in a transition phase and further support will be required from Government to ensure we are able to deliver to the standard expected by the wider veteran community and Government itself. The QVC will continue to work with the Government to ensure those resources are provided.

Quentin Masson DSM

Chairperson

About the Queensland Veterans Council

Our vision

Our **vision** is that the Queensland Veterans' Council (QVC) is trusted, respected and supports a thriving veterans' community.

Our purpose

Our **purpose** is to provide advice to the Queensland Government on veterans' matters, hold and manage Anzac Square and its Memorial Galleries, and to administer the Anzac Day Trust Fund.

Our legislation

The *Queensland Veteran's Council Act 2021* sets out our primary functions, powers and governance structure. In addition, the *Anzac Day Act 1995*, contains further responsibilities with respect to the Anzac Day Trust Fund.

Machinery-of-government changes

As a result of machinery of government changes that came into effect on 18 December 2023, Ministerial responsibility for veterans' matters passed from the Premier to the Minister for Treaty, Aboriginal and Torres Strait Islander Partnerships, Communities and the Arts, the Honourable Leeanne Enoch MP. In addition, Mr Jimmy Sullivan MP was appointed as Assistant Minister for Justice and Veterans.

Specifically, the administration of the *Queensland Veterans' Council Act 2021* (QVC Act) and the *Anzac Day Act 1995* are now the responsibility of the Department of Treaty, Aboriginal and Torres Strait Islander Partnerships, Communities and the Arts (DTATSIPCA) and the responsibilities regarding the provision of administrative support to the QVC as set out in the QVC Act, including the provision of the administrative support through the QVC Secretariat function, have passed to the Director-General of DTATSIPCA.

Establishment and functions of the QVC

The QVC is an independent statutory body which was established in November 2022 under the *Queensland Veteran's Council Act 2021*.

The QVC has the following functions:

- in relation to Anzac Square:
 - to act as trustee of Anzac Square reserve under the *Land Act 1994*
 - to manage, maintain, preserve and develop Anzac Square as a memorial to honour the service and sacrifice of Queenslanders and other Australians in war, conflict, peacekeeping and peacemaking
 - to approve and oversee the staging of ceremonial activities and events at Anzac Square which commemorates the service and sacrifice of Queenslanders and other Australians in war, conflict, peacekeeping and peacemaking
 - to approve, manage and promote public programs at Anzac Square to inform, educate and promote understanding among Queenslanders and visitors about the history, experiences, service and sacrifice of Queenslanders and other Australians in war, conflict, peacekeeping and peacemaking
 - to manage and maintain the cultural heritage significance of Anzac Square.
- in relation to the Anzac Day Trust Fund:
 - to administer the Anzac Day Trust Fund under the *Queensland Veterans Council Act 2021* and the *Anzac Day Act 1995*
 - to decide applications for payments out of the Anzac Day Trust Fund, in accordance with the *Anzac Day Act 1995*.
- and including other functions under the *Queensland Veterans Council Act 2021*:
 - to monitor matters affecting the veterans' community
 - to investigate and report on any aspect of veterans' matters referred to it by the Minister
 - to consult with the veterans' community when developing advice for the Minister
 - to advise the Minister about veterans' matters and any other matter relevant to the performance of the QVC's functions.

Establishment and functions of the VRG

The VRG is an advisory group which was established in November 2022 to support the QVC under the *Queensland Veteran's Council Act 2021*.

The VRG's functions are:

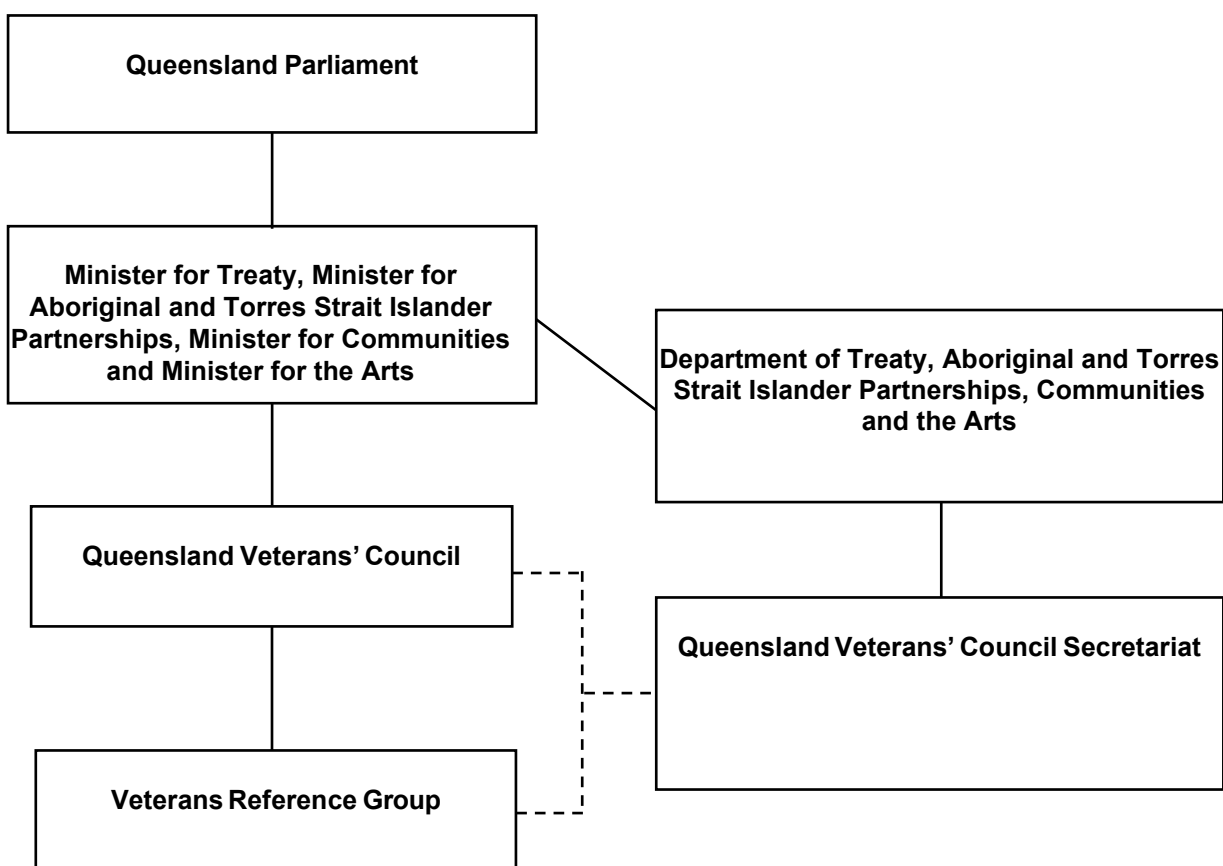
- to advise the QVC on any veterans' matter referred to the VRG

- to help the QVC to identify and consult with the veterans' community, veterans' organisations and other community organisations when preparing advice for the Minister
- to help the QVC to advise the Minister about veterans' matters.

Organisational structure

1. Figure 1 shows the accountability and reporting structure for the QVC and VRG; and
2. the relationship between the QVC Secretariat (QVCS) (as part of the Department of Treaty Aboriginal and Torres Strait Islander Partnerships, Communities and the Arts (DTATSIPCA)), the QVC and VRG, the department, and the Minister for Treaty, Minister for Aboriginal and Torres Strait Islander Partnerships, Minister for Communities and Minister for the Arts.

Figure 1: Accountability and reporting structure for the QVC, VRG and the QVCS



Queensland Veterans' Council Secretariat

Section 39 of the *Queensland Veterans' Council Act 2021* provides, in effect, for the Chief Executive of the Department of Treaty, Aboriginal and Torres Strait Islander Partnerships, Communities and the Arts to ensure that the QVC has the administrative support services reasonably required to perform its functions effectively and efficiently.

Staffing for QVCS is provided by DTATSIPCA to support the QVC and VRG. During the reporting period the QVCS provided the following services:

- Advisory
 - Stakeholder engagement
 - Communications
 - Website
 - Policy development
 - Ministerial advice
 - VRG liaison and co-ordination
- Anzac Square
 - Contract management
 - Due Diligence
 - Procurement
- Grants and Administration
 - Grant Assessment and Management
 - Corporate governance
 - Stakeholder liaison
 - Records Management
 - Strategic and operational planning
 - Finance reporting and compliance
 - Reporting: departmental and external

Queensland Veterans' Council

membership

Section 13 of the *Queensland Veterans' Council Act 2021* (the Act) provides for membership of the QVC, as follows:

- the chief executive or an employee of the department nominated by the chief executive
- the chief executive officer of Brisbane City Council or a council employee nominated by the chief executive officer
- six other members (each an appointed member) appointed by the Governor in Council.
- The appointed members must include:
 - two persons nominated by a veterans' organisation under section 14 of the Act
 - four persons nominated by the Minister.
- At least four of the appointed members must be veterans or members of the veterans' community.

Member profiles

Quentin Masson DSM: Chairperson

Quentin is an Iraq and Afghanistan veteran and former SAS squadron commander. Quentin has strong credentials in executive leadership and commercial roles driving exponential growth, operations and management, integrated supply chain solutions, business development, portfolio and program management, capital infrastructure delivery, health, management consulting, defence, governance and compliance, security, risk, data centres, cyber threat, aviation, and state and federal government sectors. Quentin is recognised globally by domestic and overseas enterprise customers for outstanding successes in strategic and operational leadership roles driving exponential growth, organisational change across large-scale complex companies and programs.

Lorraine Hatton OAM

Lorraine Hatton OAM is a Quandamooka Woman and Elder from the Ngughi (Moreton Island)/Nunukul tribes (North Stradbroke Island). Lorraine embarked on a highly successful

military career which spanned over 21 years with the Australian Army. She has served on peacekeeping, humanitarian, peace-monitoring and war operations, in various theatres and campaigns and she has been identified by the Australian War Memorial as the first Aboriginal female to be promoted to Warrant Officer in the Australian Army's history. Lorraine retired from the Australian Army in 2007. Lorraine was appointed as the Indigenous Elder of the Australian Army in May 2020 and reports directly to the Chief of Army on a broad range of Indigenous issues. Lorraine currently holds positions on many boards and forums including: Australian Army Indigenous Cultural Advisory Board, University of Southern Queensland, Indigenous Advisory Group for the Australian War Memorial, the Australian War Memorial Council, Corporate Protection, Queensland Legacy Cabinet, Department of Veterans' Affairs and the Aboriginal and Torres Strait Islander Dedicated Memorial Committee Queensland. Lorraine has served as a member of the Anzac Day Trust Fund Advisory Committee for 2023 and 2024.

Miriam Dwyer

Miriam Dwyer is the former Chief Executive Officer of the Gallipoli Medical Research Foundation (a not-for-profit research facility dedicated to addressing the burden of disease in the veteran community) having served in this role for over 12 years. This role enabled Miriam to combine her passion for the operational practicalities of medical research with the accomplished discipline of sound corporate governance to ensure the Gallipoli Medical Research Foundation's enduring commitment to the community it serves. Miriam's steadfast loyalty to improving the lives of current and former serving members of the Australian Defence Force has been further reinforced by her directorial contribution to Mates4Mates from 2013 to 2020, the Board of Trustees of the Commando Welfare Trust commencing in 2019 and the Board of Cor Infinitus commencing in 2020. Miriam grew up and was educated in Ireland before moving to Australia in 1989. Post-graduate studies in science and education illustrate Miriam's enthusiastic quest for knowledge and dedication to a range of topics including leadership, corporate governance, compliance, clinical research, strategy and planning and risk mitigation. Miriam completed the Australian Institute of Company Directors' Board Directors Course in 2019. She is in high demand both nationally and internationally as a public speaker, providing a trusted expert opinion across the primary healthcare spectrum, with a deliberate leaning towards clinical research and veteran health and wellbeing. Miriam has served as the Chairperson of the Anzac Day Trust Fund Advisory Committee for 2023 and 2024.

Christopher Hamilton

Chris served in the Australian Army and the Army Reserve for over 40 years. He held senior leadership positions on operations and in project management, training and infrastructure development in Canberra, Brisbane, Southeast Asia and the Southwest Pacific. He acted in a representative capacity as the Colonel Commandant of the North West Mobile Force in Darwin and the Pilbara Regiment in Karratha and remains an Honorary Aide de Camp to the Governor General. Chris is currently the Chief Executive Officer of RESQ Plus Pty Ltd in Longreach. Chris has served as President and Chair of the Legacy Club of Brisbane Ltd, Director of Legacy Australia and a member of the former Queensland Veterans' Advisory Council. He currently serves on the Boards of Returned and Services League (RSL) Australia, RSL Queensland and Jobs Australia Ltd. Chris has a Masters of Business Administration (MBA) majoring in Human Resource Management and Marketing, a Bachelor and Diploma of Applied Science, a Diploma in Leadership and Management, an Associate Diploma in Horticulture. He is also a Graduate of the Australian Institute of Company Directors.

Nicole Hayes

Nicole is the nominee to the QVC of North Queensland Legacy, a veterans' organisation.

Nicole is the Chief Executive Officer of Northern Queensland Legacy and a member of the Townsville Hospital and Health Board. Over the last six years, Nicole has worked closely with veterans, Australian Defence Force members and community volunteers to provide care to hundreds of veterans' families living across northern Queensland. Nicole has extensive experience in governance, management and stakeholder engagement, having worked in several sectors including education, health, not-for-profit and consultancy. Nicole holds an MBA, a Bachelor of Education and is a graduate of the Australian Institute of Company Directors.

Robert Skoda

Rob is the nominee to the QVC of RSL Queensland, a veterans' organisation.

Rob commenced his career as a Ground Defence Officer in the Royal Australian Air Force and has deployed to Afghanistan, the Middle East and Timor Leste. Rob has extensive domestic and international experience in the private sector, with a focus on risk for remote construction projects and operations management of professional services. Since 2016 Rob has demonstrated commitment to the military family through growing and enhancing RSL

Queensland services. Robert is currently the CEO of RSL Queensland and was a Director of the Gallipoli Medical Research Foundation.

David Chick

David is an Ex Officio member of the QVC, a nominee of the Chief Executive Officer, Brisbane City Council. David leads and manages the City Planning and Sustainability division at Brisbane City Council, which supports the future planning, design and development of Brisbane. His divisional portfolio includes - development services, planning, environment, parks and sustainability, economic development, Brisbane 2032 Host City and international relations and multicultural affairs. David has a long career in public service, focusing on public policy and engagement, including the administration and development of community programs and grants. David also serves as a Board Director of the Brisbane Sustainability Agency and City Parklands Services Pty Ltd. David holds a Bachelor of Environmental Design from the University of Tasmania and a Graduate Diploma Landscape Architecture from the Queensland University of Technology. David has served as the Deputy Chairperson for the Anzac Day Trust Fund Advisory Committee for 2023 and 2024.

Clare O'Connor PSM

Clare is an Ex Officio member of the QVC as the Director-General of the Department of Treaty, Aboriginal and Torres Strait Islander Partnerships, Communities and the Arts. Clare has driven significant strategic policy, program and service delivery reforms across the human services sector, having led four Queensland Government departments as Director-General since 2015. Clare is committed to improving outcomes for Queenslanders, the veterans' community and their families. Clare also led the establishment of The Oasis Townsville, Queensland's first one-stop support shop for veterans and their families, which was officially opened by the Premier of Queensland in 2021.

Veterans Reference Group membership

Section 36 of the *Queensland Veterans' Council Act 2021* provides for membership of the VRG, as follows:

- The VRG has the membership decided by the Minister.
- The Minister must ensure the group consists of:
 - the appointed members under section 13(2)(a), being the QVC members nominated by veterans' organisations; and
 - not more than 8 other members of the veterans' community having knowledge of, or skills and experience in, 1 or more of the following—
 - veterans' welfare;
 - veterans' health;
 - military service;
 - veterans' transition from military service;
 - veterans' employment;
 - veterans' aged care;
 - matters that affect veterans' partners, widows and dependants;
 - other matters that affect the wellbeing of the veterans' community.

Member Profiles

Robert Skoda

Rob is the co-chairperson of the VRG as a QVC member representing a veterans' organisation. Rob was nominated to the QVC by RSL Queensland.

Nicole Hayes

Nicole is the co-chairperson of the VRG as a QVC member representing a veterans' organisation. Nicole was nominated to the QVC by Legacy Northern Queensland.

Kate Bowden

Kate joined the Australian Army in 1998 and obtained her Electrical Engineering Degree from the Australian Defence Force Academy. Following the completion of her officer training at the Royal Military College in Duntroon, she joined the Royal Australian Electrical and Mechanical Engineers Corps where the majority of her eight years in the military were in maintenance and logistics roles. Kate is the national treasurer for the Defence Force Welfare Association (DFWA) and has a keen interest in policy affecting veterans and the veteran community. She previously served on the former Board of Trustees for the Anzac Day Trust. Kate has a strong background in management, engineering, and project roles across corporate, consulting and government sectors. She is currently the Head of Asset Analytics for CS Energy.

Anita Brooker

Anita joined the Australian Regular Army in July 1988 and served in the Australian Army Psychology Corps as a Psychological Examiner and a General Service Officer in the Royal Australian Army Medical Corps. Anita has been heavily involved in the veteran community in Townsville as a volunteer. She was a founding Director, Company Secretary, and Wellbeing Officer of The Oasis Townsville Limited and a Director and Company Secretary of Defence Holidays North Queensland. Anita was appointed to the Capability Framework Management Group for the Advocacy Training Development Program and a member of the Queensland Government's North and North West Queensland Regional Community Forum. She is currently the Chair of the Management Board of the Townsville Community Information Centre. Anita is a Graduate of the Australian Institute of Company Directors and a member of the Institute of Community Directors.

Brendan Cox

Brendan Cox served in the Royal Australian Infantry Corps as a soldier and officer in a variety of regimental appointments including being Commanding Officer of 51 FNQR. Brendan's operational experience includes tours of Bosnia, East Timor and Afghanistan. Brendan has received the US Army Commendation Medal, Chief of Joint Operations Group Commendation, Australian Land Commander's Commendation, the US Meritorious Unit Citation and the Commendation for Distinguished Service. Brendan is a graduate of the United Kingdom's Joint Services Command and Staff College. Brendan holds a Master of Business (UNSW) and a Master of Arts in Defence Studies (Kings College, United Kingdom). Brendan is a graduate of the Australian Institute of Company Directors' course and has completed a Harvard Business School scholarship studying strategic perspectives in not-for-profit planning. In 2022 Brendan was awarded the prestigious Paul Tys Churchill Fellowship to investigate better models of care to support families with a veteran suffering mental health trauma. In May 2016, Brendan was appointed the Chief Executive Officer of Legacy Brisbane. Brendan is passionate about establishing collaborative models of care to meet the needs of veterans and their families.

Dr Andrew Cronin

Andrew is a Medical Officer with the Australian Veteran Health Services - based in Springfield and providing DVA Medical Services throughout Queensland and Australia. Andrew served in the Australian Defence Force for over 15 years, first as an Engineering Officer in the RAAF, and then transferring to be a Medical Officer in the Army. In that time, Andrew served with several squadrons and health facilities around Australia. Andrew grew up in a RAAF family and moved every few years, eventually completing high school in Melbourne. Andrew is a current member of the Australian Medical Association (Queensland), the Australian Military Medical Association, the Australasian Society of Aerospace Medicine, and the Royal Aeronautical Society. He has previously worked for Queensland Health, LifeFlight, and the Royal Flying Doctor Service - Queensland Section in Senior Medical Officer and Medical Superintendent roles. Andrew has been appointed to the DVA GP Advisory Group and the DDVA Human Research and Ethics Committee.

Kate Drews

Kate commenced her career in the Australian Regular Army and is a graduate of the Australian Defence Force Academy and Royal Military College Duntroon. She holds a Bachelor of Arts and Master of Commerce both from the University of New South Wales. Kate served in the Royal Australian Engineers and completed postings to 21 Construction Squadron, the School of Military Engineering and Defence Estate and Infrastructure Group. She is the President of the Queensland Military Historical Society which is an association dedicated to preserving Queensland's military heritage. Kate is the Regional Head of SMEC ANZ and sits on the Board of SMEC Australia as an Executive Director. SMEC is a global professional services engineering and design firm. In this role she leads a diverse, talented team of over 2,000 specialists across both countries. With more than 25 years' experience in the property, construction and infrastructure sectors, Kate has held several senior leadership roles and is currently a member of the Healthy Land and Water Risk and Audit Committee, a non-executive director of Powerlink as well as a member of Consult Australia, the peak industry body for design, engineering and advisory firms in Australia. Kate has served as a member of the QVC's Anzac Day Trust Fund Advisory Committee for 2023 and 2024.

Jenny Gregory OAM

Jenny is the widow of a veteran who served in the Australian Army in Malaya, Vietnam and Singapore. She grew up in Adelaide where she attended school and later trained at the Queen Elizabeth Hospital to become a Registered Nurse. After a number of years working in the aged care sector, Jenny gained tertiary qualifications and holds a Bachelor of Applied Science in Nursing Science from the University of Canberra and a Graduate Diploma in Health Services Management from Charles Sturt University. Jenny is currently the National President of Australian War Widows. She joined Australian War Widows Queensland shortly after her husband's death in 2013 and became State President from 2016–2022. Jenny was awarded an OAM in the King's Birthday Honours List in 2023 for services to veterans and their families.

Bill Marklew

Bill joined the Australian Army at 18 years of age, he was allocated to the Infantry Corp where he served in four Regular Battalions and one Reserve Battalion as well as a short period with Army Recruiting. Bill is now retired after a working career that spanned employment in the private sector, the military and the public sector. His last position was as the Queensland State Secretary of the Community and Public Sector Union, a position he held for 20 years. He has significant experience in working and liaising with Senators and Members of Parliament at both the Federal and State levels, participating in committees and groups involved with the development of various pieces of legislation. Bill is a member of a number of professional bodies including the Institute of Managers and Leaders, Queensland Justices Association, and the Institute of Community Directors Australia. Currently he is Secretary of Paws for Hope and Understanding Inc, an ex-service organisation whose aims and objectives are to provide a specifically task-trained service dog for veterans diagnosed with a PTSD and/or traumatic brain injury. Bill was awarded an OAM in the Queen's Birthday Honours List in 2020 for services to the Trade Union Movement and to other community groups. Bill has served as a member of the QVC's Anzac Day Trust Fund Advisory Committee for 2023 and 2024.

Edwin (James) Mi Mi

Warrant Officer Class Two Edwin James Mi Mi is a proud Wakka Wakka man, born and raised in Gayndah, Queensland. Warrant Officer Mi Mi enlisted in the Australian Regular Army (ARA) on 3 September 1985. After completing recruit training in Kapooka, Wagga Wagga, NSW, he was allocated to Infantry Corp, based at Singleton, NSW and after completing Initial Employment Training (IET) was posted to the First Battalion, Royal Australian Regiment (1 RAR). Throughout his 24-year service within the ARA, he held a number of regimental and non-regimental postings and has progressed through the ranks from Private to Warrant Officer Class Two within the Infantry Corp. Warrant Officer Mi Mi has deployed to Op Solace, Somalia, 1993 with 1 RAR, East Timor, 1999 with 2 RAR, East Timor, 2003 with the Defence Cooperation Program- East Timor (DCP-EM), Iraq, 2004 with the Australian Army Training Team - Iraq (AATTI 2).

Operating context

The 2021 Census recorded data on Australian Defence Force (ADF) service for the first time. The release of the 2021 Census data provided key insights into Queensland's veteran population and showed that around 28 per cent of Australia's 581,139 veterans, call Queensland home. This data provided a clear indication of the extent of the veteran population in Queensland and where key veteran communities are located. This information helps shape the QVC's approach to its functions.

ABS data showed that 163,112 current serving and ex-serving ADF members lived in Queensland in 2021, with most living in the greater Brisbane area. The data also identified Townsville (15,408), Gold Coast (14,608) and Ipswich (14,326) as the regional areas with the highest population of total (current and ex-serving) veterans in Queensland.

The Royal Commission into Defence and Veteran Suicide is also providing key insights into the challenges veterans and their families and communities can face. With the release of the Final Report from the Royal Commission due on 9 September 2024 and Queensland being home to a significant proportion of Australia's veteran community, this reinforces the importance of the role of the QVC in supporting veterans and their communities, highlighting the service of past and current veterans and in assisting the government in delivering objectives for Queensland which support and benefit veterans.

Opportunities

In operating within this context, the QVC will work with government to ensure effective frameworks and resources are in place to deliver our strategic objectives for the benefit of veterans', their families and the broader community. We will focus on realising opportunities through:

- Enhancing the cultural, heritage and education opportunities for all Queenslanders through our trusteeship of Anzac Square.
- Exploring additional funding sources and arrangements.
- Providing respected and trusted advice to the government via the Minister.
- Playing a leading role in networks of interstate Veterans' Councils and peer to peer round tables.
- Providing opportunities for stakeholders to interact.

Challenges and risks

Key challenges and risks for the QVC include:

- Developing a profile as a trusted advisor to government on behalf of the veteran community.
- Ensuring effective frameworks and adequate human and financial resources are in place to deliver the QVC's strategic objectives and to meet its statutory obligations.
- Managing Anzac Square to ensure its heritage and cultural significance is maintained.

Performance

Government's objectives for the community

Section 10 of the *Financial Accountability Act 2009* (Qld) requires that the Minister prepares and tables in the Legislative Assembly, a statement of the government's broad objectives for the community.

The objectives are long-term and tackle complex problems, which can only be achieved by governments, industry, and the community working together. The QVC plays a key role by engaging with veterans the broader community and with the government, to assist in delivering better social and economic outcomes; protecting, commemorating, and educating Queenslanders about our shared heritage and providing support to veterans and their families.

Further detail about the QVC's role is included throughout this Annual Report.

On 21 October 2022, the government introduced a revised set of objectives that reflect its vision for Queensland and outlined the plan to build future prosperity and growth across the state. The work of the QVC contributes to the following objectives and sub-objectives:

- **Better services:** Deliver even better services right across Queensland.
 - **Connecting Queensland:** Drive the economic benefits, improve social outcomes and create greater social inclusion through digital technology and services.
- **Great lifestyle:** Protect and enhance our Queensland lifestyle as we grow.
 - **Growing our regions:** Help Queensland's regions grow by attracting people, talent and investment, and driving sustainable economic prosperity.

Strategic Plan 2022-2026

The QVC's Strategic Plan is a public statement about how the QVC will undertake its statutory obligations and contribute to the Government's objectives for the community during the period covered by the plan.

During the reporting period, the QVC reviewed and approved its updated Strategic Plan 2022–2026. This plan is consistent with the requirements placed on statutory bodies by the *Financial and Performance Management Standard 2019*, made under the *Financial Accountability Act 2009*. The *QVC Strategic Plan 2022–2026* is available on the QVC website at [Http://qvc.qld.edu.au/about-us/publications.aspx](http://qvc.qld.edu.au/about-us/publications.aspx).

Strategic Objectives

Commemoration

QVC Objective: Anzac Square is Queensland’s state War Memorial and Shrine of Remembrance

Anzac Square is an iconic monument that stands as a testament to the valour, sacrifice, and indomitable spirit of Australians who have laid down their lives in the service of their country during times of peace and conflict. As Queensland's pre-eminent War Memorial and Shrine of Remembrance, Anzac Square embodies the collective memory and remembrance of Queensland’s military history and continuing service and occupies a central role in Queensland’s commemorative landscape, providing a focus for remembrance and exploration of the Australian experience of conflict and service and its resonance in contemporary times. Anzac Square stands as a poignant reminder of the sacrifices made for our freedom, and the duty we bear to remember them

The QVC safeguards this cherished public asset on behalf of the people of Queensland for the present and for generations to come. In recognition of the significance of Anzac Square as a Queensland cultural site, the QVC has a resolute focus on maintaining Anzac Square to the highest standards of preservation, whilst ensuring it will continue to evolve to deliver profound, enriching, and meaningful experiences that not only pay homage to the sacrifices made by Australian veterans but also foster contemporary interactions, bridging the gap between the past and the present.

Performance indicators

Anzac Square is a place for reflection, commemoration and a place the broader community will want to visit. Performance is measured by:

- Growth of visitation numbers.
 - This indicator will be measured by:
 - Visitor numbers to Anzac Square’s Memorial Galleries.
 - In this reporting period
 - Anzac Square transitioned to the trusteeship of the QVC during the reporting period, on 3 November 2023. The following visitation numbers for the Memorial Galleries are for the period 3 November 2023 – 30 June 2024:

Month	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
Visitors	6557	4310	5114	5355	4892	9614	4749	4035	44,626

- Successful transition of Anzac Square and Memorial Galleries to the care of QVC.
 - This indicator is measured by:
 - Contracts are in place for the management and maintenance of Anzac Square.
 - Contracts are in place for the management and curation of Anzac Square's Memorial Galleries.
 - Policies, procedures and guidelines are in place for the appropriate management, maintenance and curation of Anzac Square.
 - In this reporting period:
 - The QVC successfully transitioned Anzac Square from Brisbane City Council to QVC trusteeship on 3 November 2023.
 - The QVC procured maintenance and service arrangements for Anzac Square upon transition, including security, maintenance, heritage and curatorial services.
 - The QVC developed a policy for the management of plaques and memorials within Anzac Square and its Memorial Galleries. This policy is published on the QVC and Anzac Square websites.

Advisory

QVC objective: To provide a bridge between the veterans' community and government.

A key pillar of the QVC's role and strategy is to serve as a bridge between the veterans' community and the Queensland Government, ensuring that the voices of Queensland's veterans and families are heard and are influential. At its core, the QVC will be more than a conduit; we aim to be a trusted primary point of contact, a sounding board, and a repository of knowledge and lived experiences of veterans to inform and advise on solutions, to play a fundamental role in informing government decisions, and to ensure that the voice of the veterans' community resonates in every relevant policy discussion.

The QVC, as it matures, will be a trusted advisor to government on veterans' issues, guided by an emphasis on the breadth of representation, insight, and influence that spans the spectrum of veterans' needs and concerns. By fostering a comprehensive understanding of veterans' experiences, we will ensure that our advisory role will not only focus on the immediate, but also on enduring impacts on veterans, their families and their communities.

Central to the QVC's work in this area is the VRG. The VRG serves as a direct link to the veterans' community, a vehicle for consultation, and a means through which veterans' voices are directly heard in the advisory process. Through the VRG, the QVC gains direct access to the lived experiences, concerns, and insights of all veterans, strengthening its capacity to provide informed advice to the government.

Performance indicators:

The QVC is objective, consistent, influential, the first call and a sounding board.

Performance is measured by:

- Capturing knowledge and lived experience to inform and advise on solutions.
 - This indicator is measured by:
 - Establishing, enhancing and validating the role of the VRG.
 - Gaining an understanding of veterans and their communities about their concerns and issues.
 - In this reporting period:
 - The QVC provided advice on the development of the VRG Terms of Reference (TOR) and ensured that the TOR's were complete and in place for the VRG by 31 December 2023.
 - Held two meetings of the VRG in 2023 - 2024.
- Government actively seeks advice from the QVC on matters concerning veterans.
 - This indicator is measured by:
 - Government seeking advice from the QVC, supported by the VRG, on matters concerning veterans and their families.
 - In this reporting period:
 - The QVC has been asked to provide advice to the government in relation to matters as requested by the Minister for Treaty, Minister for Aboriginal and Torres Strait Islander Partnerships, Minister for Communities and Minister for the Arts.

Support

QVC objective: The QVC is optimally established to administer a range of supports for veterans, including a successful Anzac Day Trust Fund.

In the pursuit of ensuring support for Queensland's veteran community, the QVC aims to administer a spectrum of support for veterans. Central to this endeavour is the management and growth of the Anzac Day Trust Fund – a cornerstone initiative providing annual grants to

organisations that have contributed to the support of veterans and their dependents in Queensland since its establishment in 1965.

The QVC will continue to develop its management of the fund, ensuring both operational excellence and long-term sustainability, with a vision to work with government to broaden the scope of assistance, augment the resources available, and create a sustainable and thriving fund that catalyses positive change. The QVC is committed to ensuring the Anzac Day Trust Fund delivers prudent administration, transparent governance, and transformative impact. The QVC delivered two grant programs in the reporting period—the Anzac Day Trust 2023 Fund Grant Program and the final round of the Anzac Day Trust Fund COVID-19 Grant Program.

Performance indicators:

The Anzac Day Trust Fund is well established, focussed on sustainability and supports the best outcomes for veterans in Queensland. Performance is measured by:

- Number of veteran organisations supported through the Anzac Day Trust Fund.
 - This indicator is measured by:
 - The growth in veteran related organisations that are supported by the Anzac Day Trust Fund.
 - In this reporting period:
 - Completed the 2023 round of the Anzac Day Trust Fund program and delivered \$1,606,919.55 to assist 169 ex-service organisations to improve the lives of veterans and their dependents
 - Completed the final round of the Anzac Day Trust Fund COVID-19 Grant Program and delivered \$178,005.77 to organisations supporting veterans affected by the COVID-19 pandemic.
 - Completed a review of the Anzac Day Trust Fund guidelines and application process to enhance the application, assessment, and disbursement processes and develop a more streamlined application and assessment process and deliver effective mechanism to deliver grants with impact. The review resulted in the publication of new guidelines for the 2024 Grant Program.
 - Opened 2024 applications for the Anzac Day Trust Fund Grant Program on 26 April 2024.
 - Commenced the assessment process for 2024 Anzac Day Trust Fund Grants Program on 18 June 2024.

- Sustained and growing Anzac Day Trust Fund.
 - This indicator is measured by:
 - Personnel, policy and procedures are in place to administer and grow the Anzac Day Trust Fund.
 - In this reporting period:
 - The QVC established an Anzac Day Trust Fund Advisory Committee and a Charter for this committee to ensure the highest levels of scrutiny and probity and to provide advice on grant outcomes for the 2023 Grant Program. The QVC also ensured staff and policies were in place to complete the 2023 round of the Fund, review and develop the 2024 guidelines and commence the 2024 round of the Anzac Day Trust Fund.

Engagement

QVC objective: To effectively engage with the veterans' community, government and the broader community.

The QVC is a leading voice and conduit for veterans in Queensland by fostering effective engagement with veterans, Commonwealth, State and Territories government entities, ex-service organisations and the broader community, through leadership, coordination, and a collaborative spirit. The QVC facilitates connections and enables networks to assist to address veterans' issues in a responsive and inclusive manner which look to create positive impacts that resonate through Queensland's communities.

Strategic engagement and proactive collaboration via the VRG will ensure that the collective knowledge of those who have served remains at the forefront of decision-making processes.

Recognising the profound impact that government policies and societal attitudes can have on veterans, the QVC is committed to establishing productive partnerships with government bodies and the broader community. Through strategic co-ordination, inclusive partnerships, and a proactive approach, the QVC aims to contribute to a Queensland where veterans thrive, are understood, and continue to contribute meaningfully.

Performance indicators:

The QVC is seen as a leading voice in the veterans' community in Queensland.

Performance is measured by:

- Engagement with veterans' sector, government and the broader community.
 - This indicator is measured by:
 - QVC and VRG engagement with veterans organisations, government and the broader community.
 - In this reporting period:
 - The QVC held a regional veteran community stakeholder event in Townsville in August 2023 to raise the profile of the QVC and to gain a greater understanding of the issues that impact veterans in a significant regional centre.
 - The VRG commenced the development of a Stakeholder Engagement Framework to support the VRG's engagement with the broader veteran community.
- Knowledge is developed and shared.
 - This indicator is measured by:

- Gaining an understanding of veterans' issues and needs within the community and developing a knowledge base with which to provide advice to government.
 - Enabling connections and networks within and between veterans, the wider community and government.
- In this reporting period:
- The QVC met with representatives of similar state and territory statutory bodies to form a Veterans' Advisory Cooperative, a community of practice which fosters a environment to exchange ideas, learn from experience of others, and collaborate on issues of significance, where appropriate.
 - The QVC met with representatives of the Office for Veterans in DTATSIPCA on a regular basis to assist with the delivery of the needs of veteran communities from a whole of government perspective.

Looking ahead

The QVC moves forward in 2024-25 with optimism, embracing the challenges and opportunities that await us, as we look to honor the past, support the present, and inform the future for Queensland veterans.

The updated Guidelines for the 2024 Anzac Day Trust Fund grant program will deliver grants that foster impactful outcomes for veterans and their communities through well-considered funding initiatives. We look forward to measuring these outcomes and delivering continuous improvement for the Anzac Day Trust Fund to play a role in improving the lives of veterans and their families and acknowledging their sacrifices and contributions.

The QVC will continue engaging with the veterans' community, government, and the broader Queensland society to further its advisory role, which together with the VRG, plays an active part in advising on the development of a Veterans' Strategy for Queensland through the repository of knowledge and lived experiences within our community. The release of the Final Report into the Royal Commission into Defence and Veterans Suicide will provide a valuable point of reference to develop a Veterans' Strategy for Queensland. The QVC and VRG expect to have key roles in this task.

The QVC will continue to uphold and enhance Anzac Square's rightful place within Queensland's cultural heritage, honoring the sacrifices made by our veterans and connecting generations through their stories.

The QVC areas of focus for 2024-25:

- Advise government on matters of relevance and importance to veterans. In particular, advising on the development of a Veterans' Strategy for Queensland and the recommendations outlined in the Royal Commission into Defence and Veterans Suicide.
- Actively engage with the veterans and broader community about matters of significance to veterans and their families.
- Work with government to further develop the model of support to ensure the QVC is resourced to carry out its functions.
- Enhance the role of the VRG.
- Deliver the 2024 round of the Anzac Day Trust Fund.
- Measure the impact of the 2024 Anzac Day Trust Fund grants program and use that information to review and revise the guidelines to improve access to the scheme and deliver grants that create impact on veterans and their communities.

- Complete a Conservation Management Plan for Anzac Square and its Memorial Galleries.
- Ensure long term contract and funding are in place to manage and maintain Anzac Square.

Our governance

QVC governance framework

The QVC is developing a governance framework as it grows and matures that supports strategic and operational planning and mandated reporting aligned to the *Queensland Government Performance Management Framework Policy*.

Administrative support to the QVC

The QVC Secretariat is staffed by employees of DTATSIPCA and therefore details of workforce planning, performance and support for mental and physical wellbeing are included in the *DTATSIPCA Annual Report 2023-2024*.

The QVC Secretariat's administrative support role is to ensure that appropriate governance support, frameworks, policies and procedures are in place to support the QVC and its functions as required by the *Queensland Veterans' Council Act 2021*.

Public sector ethics

The QVC is a public sector entity for the purposes of the *Public Sector Ethics Act 1994*. The Minister is the relevant responsible authority under that Act.

All QVC and VRG appointees are expected to demonstrate high ethical standards and values in accordance with the Code of Conduct for the Queensland Public Service (the code), and the *Public Sector Ethics Act 1994*. All members and QVC Secretariat staff complete mandatory training modules on the code, ethical decision making, fraud awareness and corruption prevention.

Internal audit

In accordance with the provisions of the *Financial and Performance Management Standard 2019*, the QVC has not considered it necessary to have an internal audit function until it had assumed all of its functions and had time to consider their impact. The QVC has now determined that it will require an internal audit and risk function, and in 2024-2025 the QVC intends to adopt an Audit and Risk Committee Charter and embed an Audit and Risk Committee.

Risk management

The QVC has the responsibility to assess risks and periodically monitor, review, communicate and consult on them. Business risks are managed by the QVC Secretariat with oversight from the QVC. On the basis that the QVC is a relatively small entity, the functions usually associated with a risk management committee are presently undertaken by the QVC itself.

In 2024-25 the QVC will develop an Audit and Risk Committee to advise the QVC to develop a fit for purpose Risk Management Framework and identify and manage strategic and operational risks in a manner that is consistent with the requirements of the *Financial Accountability Act 2009* and the *Financial and Performance Management Standard 2019*.

Human rights

With respect to the *Human Rights Act 2019* the QVC considers that during the reporting period:

- its actions and decisions were compatible with human rights; and
- in making its decisions, it properly considered any human right relevant to the decision.

No human rights complaints were made to the QVC during the reporting period.

The QVC will continue to review its human rights obligations and its position as it matures.

External scrutiny

Queensland Government agencies can be reviewed by various authorities and bodies, including the *Queensland Audit Office (QAO)*, parliamentary committees, boards of inquiry, the Crime and Corruption Commissioner, the Queensland Ombudsman, and the Information Commissioner Queensland.

No external reviews were undertaken of the QVC and its functions other than the annual financial external audit by the Queensland Auditor Office pursuant to the Auditor-General Act 2009 (Qld) during the reporting period.

Early retirement, redundancy and retrenchment

Officers of the QVC Secretariat are employed by DTATSIPCA; therefore details of early retirement, redundancy and retrenchment are included in the *DTATSIPCA Annual Report 2023-2024*.

Information systems and recordkeeping

Provision of information systems and record keeping services

Information systems and recordkeeping services are provided to QVC by DPC and are addressed in the DPC Annual Report. Following the Machinery of Government changes on 18 December 2023, these services are expected to transition to DTATSIPCA during 2024-2025.

Information security attestations

Information security services are provided to QVC by DPC in compliance with section 39 of the *Queensland Veterans' Council Act 2021* with respect to core ICT services, devices, and records management. Following the Machinery of Government changes on 18 December 2023, these services are expected to transition to DTATSIPCA during 2024-2025.

Open Data

The following data sets are required to be published on the Queensland Government Open Data website at www.data.qld.gov.au

- Consultancies
- Overseas travel
- Language services

QVC had no consultancies or overseas travel expenditure in 2023-2024 and did not use any translator or interpreter services.

Financial summary

Overview

For the period, the QVC recorded an accumulated surplus of \$22,386,236. Brisbane City Council transferred responsibility for Queensland's State War Memorial; Anzac Square, in Brisbane to the QVC on 3 November 2023. The associated building structures and heritage and cultural assets which were acquired at no cost and recognised at fair value at the date of acquisition contributed to the size of the surplus.

Income

Total income for 2023-2024 was \$27,388,344. The major source of income came from grants and contributions, including Anzac Square assets transferred from the Brisbane City Council, administered funding from the Queensland government and goods, and services provided at below fair value related to departmental costs in providing administrative services to the QVC through the QVC Secretariat as required by Section 39 of the *Queensland Veterans' Council Act 2021* and interest accrued on the QVC's bank account

Income by category for the year ended 30 June 2024:

Income	\$ Amount
Grants and contributions – <i>Donated assets received</i>	21,163,491
Grants and contributions – <i>Contributions from Government</i>	4,974,000
Grants and contributions – <i>Goods and services below fair value</i>	1,188,802
Interest – Bank Account	62,051
Total Income	27,388,344

Expenses

Total expenses for 2023-2024 were \$5,066,869. Supplies and services increased significantly from 2022-2023 due to operating expenses related to the management and maintenance of Anzac Square. The QVC assumed responsibility for the Anzac Day Trust Fund in 2022-2023, however 2023-2024 marked the first time the QVC made payments from the 2023 Anzac Day Trust Fund and Anzac Day Trust Fund COVID-19 grant schemes. The depreciation of assets received from Anzac Square also represented a major expense in 2023-2024.

Expenses by category for the year ended 30 June 2024:

Expenses	\$ Amount
Goods and services below fair value	1,188,802
Supplies and services	1,673,383
Grants and subsidies	1,784,925
Depreciation	405,395
Board Fees	14,364
Total Expenses	5,066,869

Assets

The value of QVC total assets as at 30 June 2024 was \$23,416,147. In 2023-2024, receivables consisted of \$63,910 due to refunds of GST and a \$50,000 donation to the ADTF from the Brisbane Broncos. Property, plant and equipment assets for Anzac Square were \$20,708,096 after depreciation.

Assets by category for the year ended 30 June 2024:

Assets	\$ Amount
Cash and cash equivalents	2,594,141
Receivables	113,910
Property, plant and equipment	20,708,096
Total Assets	23,416,147

Liabilities

QVC total liabilities as at 30 June 2024 were \$1,029,910. QVC liabilities consist solely of payables for trade creditors, accrued expenses and audit fees.

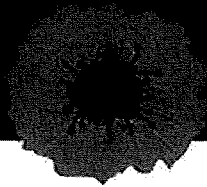
Liabilities by category for the year ended 30 June 2024:

Liabilities	\$ Amount
Payables - Trade	548,051
Payables – Accrued expenses	458,316
Payables – Audit fees	23,543
Total Liabilities	1,029,910



Queensland Government

QUEENSLAND
Veterans' Council



Queensland Veterans' Council Financial Statements

For the year ended 30 June 2024

Queensland Veterans' Council
Financial Statements
For the year ended 30 June 2024

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Queensland Veterans' Council
Statement of Income and Accumulated Surpluses
for the year ended 30 June 2024

		1 July 2023 to 30 June 2024	4 November 2022 to 30 June 2023
	Note	\$	\$
Income from continuing operations			
Grants and contributions	2	27,326,293	451,843
Interest		62,051	-
Total income from continuing operations		27,388,344	451,843
Expenses from continuing operations			
Goods and services supplied below fair value	2	1,188,802	301,772
Supplies and services	3	1,673,383	76,381
Grants and subsidies	4	1,784,925	-
Depreciation	6	405,395	-
Board fees	8	14,364	8,928
Total expenses from continuing operations		5,066,869	387,081
Operating result surplus for the year		22,321,475	64,762
Plus accumulated surpluses at the beginning of the financial year		64,762	-
Accumulated surpluses at the end of the financial year		22,386,237	64,762

The accompanying notes form part of these statements.

Queensland Veterans' Council

Balance Sheet as at 30 June 2024

	Notes	1 July 2023 to 30 June 2024 \$	4 November 2022 to 30 June 2023 \$
Current Assets			
Cash and cash equivalents		2,594,141	150,071
Receivables	5	113,910	-
Total Current Assets		2,708,051	150,071
Non Current Assets			
Property, plant and equipment	6	20,708,096	-
Total Non Current Assets		20,708,096	-
Total Assets		23,416,147	150,071
Current Liabilities			
Payables	7	1,029,910	85,309
Total Current Liabilities		1,029,910	85,309
Total Liabilities		1,029,910	85,309
Net Assets		22,386,237	64,762
Equity			
Accumulated surplus		22,386,237	64,762
Total Equity		22,386,237	64,762

The accompanying notes form part of these statements.

Queensland Veterans' Council

Statement of Cash Flows for the year ended 30 June 2024

	1 July 2023 to 30 June 2024	4 November 2022 to 30 June 2023
	\$	\$
Cash flows from operating activities		
Inflows:		
Grants and contributions	4,974,000	150,071
GST input tax credits from ATO	61,984	-
Interest receipts	62,051	-
Outflows:		
Supplies and services	(728,782)	-
Grants and subsidies	(1,784,925)	-
GST paid to suppliers	(125,894)	-
Board fees	(14,364)	-
Net cash provided by operating activities	2,444,070	150,071
Net increase in cash held	2,444,070	150,071
Cash and cash equivalents at beginning of financial year	150,071	-
Cash and cash equivalents at end of financial year	2,594,141	150,071

The accompanying notes form part of these statements.

Queensland Veterans' Council

Notes to the Financial Statements for the year ended 30 June 2024

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Queensland Veterans' Council

Notes to the Financial Statements for the year ended 30 June 2024

1. Basis of Financial Statement Preparation

(a) General information

These financial statements cover the Queensland Veterans' Council (the Council). The Council is an independent statutory body established under the *Queensland Veterans' Council Act 2021*. The Council does not control other entities, the financial statements are for the Council as an individual entity.

The objective of the Council is to provide advice to the Queensland Government, Department of Treaty, Aboriginal and Torres Strait Islander Partnerships, Communities and the Arts (DTATSIPCA), on veterans' matters, hold and manage Anzac Square and administer the Anzac Day Trust Fund (the Fund). This advice was previously provided to the Department of Premier and Cabinet and due to a Machinery of Government change on 18 December 2023, is now provided to DTATSIPCA. The head office and principal place of business of the Council is 1 William Street, Brisbane QLD 4000.

(b) Authorisation of Financial Statements for Issue

The financial statements are authorised for issue by the Chairperson and the Transition Lead / Executive Director, QVC Secretariat at the date of signing the Management Certificate.

(c) Compliance with Prescribed Requirements

The financial statements have been prepared in compliance with the *Financial Accountability Act 2009* and the *Financial and Performance Management Standard 2019*.

These general purpose financial statements are prepared in accordance with the disclosure requirements of Australian Accounting Standards – Simplified Disclosures. The financial statements comply with the recognition and measurement requirements of all Australian Accounting Standards and Interpretations applicable to not-for-profit entities, and the presentation requirements in those standards as modified by AASB 1060.

(d) Underlying measurement basis

The financial statements are prepared on an accrual basis, with the exception of the statement of cash flows which is prepared on a cash basis.

(e) Presentation Matters

Currency and rounding - Amounts included in the financial statements are in Australian dollars, rounded to the nearest dollar.

Comparatives - The prior year comparative figures, reflects the reporting period 4 November 2022 to 30 June 2023 as a result of QVC being established as a statutory body in November 2022, under the *Queensland Veteran's Council Act 2021*.

Current / non-current classification - Assets are classified as 'current' where their carrying amount is expected to be realised within 12 months after the reporting date. Liabilities are classified as 'current' when they are due to be settled within 12 months after the reporting date, or the Council does not have an unconditional right to defer settlement to beyond 12 months after the reporting date. All other assets and liabilities are classified as non-current.

(f) Taxation

The Council is a State body as defined under the *Income Tax Assessment Act 1936* and is exempt from Commonwealth taxation with the exception of Fringe Benefits Tax (FBT) and Goods and Services Tax (GST).

Receivables and payables in the balance sheet are shown inclusive of GST. GST credits receivable from, and GST payable to the ATO at reporting date are separately recognised in receivables within Note 5.

(g) Key Accounting Estimates and Judgements

The most significant estimates and assumptions made in the preparation of the financial statements related to the fair value and depreciation of property, plant and equipment. Details are set out in Note 8. The valuation of property, plant and equipment necessarily involves estimation uncertainty with the potential to materially impact on the carrying amount of such assets in the next reporting period.

(h) New and Revised Accounting Standards

First time mandatory application of Australian Accounting Standards and Interpretations

No new accounting pronouncements applicable for the first time in 2023-24 had a material impact on the Council.

Early adoption of Australian Accounting Standards and Interpretations

No accounting pronouncements were early adopted in the 2023-24 financial year.

Voluntary changes in accounting policy

No voluntary changes in accounting policies occurred during the 2023-24 financial year.

Queensland Veterans' Council

Notes to the Financial Statements for the year ended 30 June 2024

	1 July 2023 to 30 June 2024	4 November 2022 to 30 June 2023
	\$	\$
2. Grants and Contributions		
Donated assets received*	21,163,491	-
Contributions from Government**	4,974,000	136,000
Goods and Services received below fair value ***	1,188,802	301,772
Contribution from the former Anzac Day Trust	-	14,071
Total	27,326,293	451,843

* Brisbane City Council donated Anzac Square's land, buildings and heritage and cultural assets to the Council at fair value of \$21.113M on 3 November 2023. Brisbane Broncos donated \$50K to the Anzac Day Trust Fund Grant Program.

** Represents \$2.609M grant funding from the Department of the Premier and Cabinet and \$2.365M from the Department of Treaty, Aboriginal and Torres Strait Islander Partnerships, Communities for delivery of the Council's operational objectives.

*** The Council received in-kind contributions from the Department of the Premier and Cabinet of \$0.547M from 1 July 2023 to 31 December 2023 and from the Department of Treaty, Aboriginal and Torres Strait Islander Partnerships, Communities and the Arts of \$0.642M from 1 December 2023 to 30 June 2024, to provide administrative support services in accordance with section 39 of the *Queensland Veterans' Council Act 2021*.

Accounting Policy

Grants and contributions are non-reciprocal transactions where the Council does not directly give approximately equal value to the grantor. As the grant does not contain sufficiently specific performance obligations, the grant is accounted for under AASB 1058 *Income of Not-for-Profit Entities* and revenue is recognised upon receipt of grant funding.

The Council recognises goods and services received below fair value only if the services would have been purchased if they had not been donated and their value can be measured reliably. Where this is the case, an equal amount is recognised as revenue with a corresponding expense.

3. Supplies and Services		
Facilities management	634,034	168
Property maintenance	599,106	-
Contractors and consultants	214,380	10,149
Administration costs	82,538	16,617
Legal fees	64,330	21,982
Sundry expenses	23,995	-
External audit fees*	23,543	10,000
Advertising and promotion	20,240	13,566
Travel	9,985	3,157
Stakeholder engagement	1,232	742
Total	1,673,383	76,381

* The Queensland Audit Office is the Council's external auditor. Total external audit fees relating to the 2023-24 financial year are estimated to be \$23,543 (2022-23: \$10,000). There are no non-audit services included in this amount.

Accounting Policy

Supplies and services expenses are recorded on an accrual basis as the Council receives the goods and services.

Queensland Veterans' Council

Notes to the Financial Statements for the year ended 30 June 2024

	1 July 2023 to 30 June 2024	4 November 2022 to 30 June 2023
	\$	\$
4. Grants and Subsidies		
Grants	1,784,925	-
Total	1,784,925	-

Grant funding was delivered through the Anzac Day Trust Fund to ex-service organisations to support the well-being of Queensland's veterans and their dependents. Funding comprised \$1,607M through the annual Anzac Day Trust Fund Grant Program to 169 organisations and \$0.178M through the Anzac Day Trust Fund COVID-19 Grant Program to 10 organisations to support veterans affected by the pandemic.

5. Receivables		
GST receivable	63,910	-
Trade debtors	50,000	-
Total	113,910	-

Accounting Policy

Trade debtors are recognised at the nominal amounts due at the time of sale or service delivery i.e. the agreed purchase/contract price. Settlement terms are within 30 days from invoice date.

The Council considers a broad range of information when assessing credit risk and measuring expected credit losses, including past events, current conditions, and forecasts that affect the expected collectability of the receivables.

No provision has been made for impairment loss on trade debtors. This assumes that all debts will be realised, given the nature and small number of debtor transactions recorded.

6. Property, Plant and Equipment and Depreciation Expense

(i) Property, plant and equipment

Buildings: at fair value

Gross	21,469,345	-
Less: Accumulated depreciation	(7,174,028)	-
	14,295,317	-

Heritage and Cultural Assets: at fair value

Gross	7,327,300	-
Less: Accumulated depreciation	(914,521)	-
	6,412,779	-

Total	20,708,096	-
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(ii) Property Plant and Equipment Reconciliation

	Buildings	Heritage and Cultural Assets	Total
	\$	\$	\$
Carrying amount at 1 July 2023	-	-	-
Transfers in	14,663,651	6,449,840	21,113,491
Depreciation expense	(368,334)	(37,061)	(405,395)
Carrying amount at 30 June 2024	14,295,317	6,412,779	20,708,096

(iii) Accounting Policy – Recognition and measurement

Asset acquisition

Brisbane City Council, transferred responsibility for Queensland's State War Memorial; Anzac Square, in Brisbane to QVC on 3 November 2023.

The associated building structures and heritage and cultural assets were acquired at no cost and are recognised at their fair value at date of acquisition in accordance with AASB 116 *Property, Plant and Equipment*.

Revenues, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Taxation Office. In these circumstances, the GST is recognised as part of the cost of acquisition of the asset or as part of an item of expense.

Queensland Veterans' Council

Notes to the Financial Statements

for the year ended 30 June 2024

6. Property, Plant and Equipment and Depreciation Expense (cont'd)

Recognition of property, plant and equipment

Items of property, plant and equipment with a cost or other value equal to or in excess of the following thresholds are recognised for financial reporting purposes in the year of acquisition:

Building	\$10,000
Heritage and Cultural Assets	\$0

Items with a lesser value are expensed in the year of acquisition except for heritage and cultural assets that are capitalised irrespective of their value. Expenditure is only capitalised if it increases the service potential or useful life of the existing asset. Maintenance expenditure that merely restores original service potential (arising from ordinary wear and tear etc.) is expensed.

The Council is the trustee of reserve land held in trust for the local community. Reserve land controlled by the Queensland Government under the *Land Act 1994* or the *Land Title Act 1994* is not recognised in the financial statements.

Assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Taxation Office. In these circumstances, the GST is recognised as part of the cost of acquisition of the asset.

Measurement of property, plant and equipment at fair value

Buildings and heritage and cultural assets, are measured at fair value in accordance with AASB 116 *Property, Plant and Equipment*, AASB 13 *Fair Value Measurement* and Queensland Treasury's Non-Current Asset Policies for the Queensland Public Sector. These assets are reported at their valued amounts, being the fair value at the date of valuation, less any subsequent accumulated depreciation and accumulated impairment losses where applicable.

Revaluation of property, plant and equipment

A comprehensive independent valuation of assets at fair value was completed by JLL Public Sector Valuations (JLL) on 3 November 2023.

The valuation technique used by JLL to measure fair value for buildings and memorials assets classes was the cost approach. This reflects the amount that would be required currently to replace the service capacity of the asset (often referred to as current replacement cost).

The valuation technique used by JLL to measure fair value for artwork was the market approach. This approach provides an indicator of value by comparing the asset with similar assets for which price information is available.

<u>Asset Class</u>	<u>Description</u>	<u>Valuation Approach</u>
Buildings	Structures and site improvements situated at Anzac Square which includes Ann Street Plaza, Shrine of Remembrance, Shrine Stairs and feature walls and Anzac Square (lower level to Adelaide Street).	Cost
Artwork	The Don Ross Mosaic situated in the Memorial Galleries.	Market
Memorials	Plaques, statues and other memorials situated in the Memorial Galleries and outside in the Anzac Square parkland.	Cost

Depreciation

Buildings and heritage and cultural assets are depreciated on a straight-line basis over their useful lives. The estimation of the useful lives of assets acquired in the current year is based on the remaining useful life at date of transfer from Brisbane City Council on 3 November 2023. Reassessments of useful lives are undertaken annually by the Council. Any consequential adjustments to remaining useful life estimates are implemented prospectively.

For each class of depreciable asset, the following range of useful lives are used:

Buildings	7 - 200
Heritage and Cultural Assets	75 - 200

Any expenditure that increases the originally assessed capacity or service potential of an asset is capitalised and the new depreciable amount is depreciated over the remaining useful life of the asset to the Council.

Queensland Veterans' Council

Notes to the Financial Statements for the year ended 30 June 2024

	As at 30 June 2024	As at 30 June 2023
	\$	\$
7. Payables		
Trade creditors	548,051	-
Accrued expenses	458,316	75,310
Audit fees	23,543	10,000
Total	1,029,910	85,310

Accounting Policy

Trade creditors are recognised upon receipt of the goods or services ordered and are measured at the agreed purchase/contract price, gross of applicable trade and other discounts. Amounts owing are unsecured and are generally settled on 30-day terms.

Accrued expenses are recognised upon receipt of the goods or services during the year but where the related invoices for such goods and services have not been received at 30 June 2024.

8. Details of Key Management Personnel

The Council's responsible Minister is identified as part of the Council's KMP, consistent with additional guidance included in the revised version of AASB 124 *Related Party Disclosures*. That Minister is the Minister for Aboriginal and Torres Strait Islander Partnerships, Minister for Communities and Minister for the Arts.

The following details for non-ministerial key executive management personnel include those positions that had authority and responsibility for planning, directing and controlling the activities of the Council during 2023-24. Further information on these positions can be found in the body of the Annual Report under the section relating to Executive Management.

Position	Position Responsibility
Chairperson and Members	The strategic leadership, guidance and effective oversight of the management of the Council, including its operational and financial performance.

Council Member Remuneration Policies

The remuneration policy of the Chairperson and members is as set at Regulation, Administration and Advice Level 2 (Daily) per *Remuneration Procedures for Part-time Chairs and Members of Government Boards*.

Remuneration expenses for key management personnel totalled \$14,364 (2023: \$8,928) including superannuation, as reflected in the Statement of Income and Accumulated Surpluses.

9. Related Party Transactions

Transactions with people/entities related to KMP

There were no transactions with people or entities related to our KMP in 2023-24, (2023: \$nil).

Transactions with other Queensland Government-controlled entities

The Council received funding from the Department of the Premier and Cabinet and the Department of Treaty, Aboriginal and Torres Strait Islander Partnerships, Communities and the Arts. The funding provided is predominately for Anzac Square service and maintenance (refer Note 2).

10. Contingencies

There are no legal or any other contingencies that are known to the Council at 30 June 2024, (2023: \$nil).

11. Climate Related Risk Disclosure

The State of Queensland, as the ultimate parent of the Queensland Veterans' Council, has published a wide range of information and resources on climate related risks, strategies and actions accessible via <https://www.energyandclimate.qld.gov.au/climate>.


The Queensland Sustainability Report (QSR) outlines how the Queensland Government measures, monitors and manages sustainability risks and opportunities, including governance structures supporting policy oversight and implementation. To demonstrate progress, the QSR also provides time series data on key sustainability policy responses. The QSR is available via Queensland Treasury's website at <https://www.treasury.qld.gov.au/programs-and-policies/queensland-sustainability-report>.

No adjustments to the carrying value of assets were recognised during the financial year as a result of climate-related risks impacting current accounting estimates and judgements. No other transactions have been recognised during the financial year specifically due to climate-related risks impacting the Council.

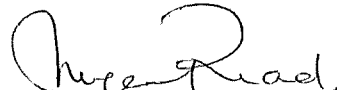
**Management Certificate
for Queensland Veterans' Council**

These general purpose financial statements have been prepared pursuant to section 62(1)(a) of the *Financial Accountability Act 2009* (the Act), section 39 of the *Financial and Performance Management Standard 2019* and other prescribed requirements. In accordance with section 62(1)(b) of the Act we certify that in our opinion:

- (a) the prescribed requirements for establishing and keeping the accounts have been complied with in all material respects;
- (b) the financial statements have been drawn up to present a true and fair view, in accordance with prescribed accounting standards, of the transactions of the Queensland Veterans' Council for the financial year ended 30 June 2024 and of the financial position of the Council at the end of that year; and
- (c) we acknowledge responsibility under section 7 and section 11 of the *Financial and Performance Management Standard 2019* for the establishment and maintenance, in all material respects, of an appropriate and effective system of internal controls and risk management processes with respect to financial reporting throughout the reporting period.



.....
QUENTIN MASSON
Chairperson
Queensland Veterans' Council



.....
MEGAN READ
Transition Lead / Executive Director
Queensland Veterans' Council Secretariat

Date: 30/08/2024

Date: 30/08/2024

INDEPENDENT AUDITOR'S REPORT

To the Chairperson of Queensland Veterans' Council

Report on the audit of the financial report

Opinion

I have audited the accompanying financial report of Queensland Veterans' Council.

The financial report comprises the balance sheet as at 30 June 2024, the statement of income and accumulated surpluses, and statement of cash flows for the year then ended, notes to the financial statements including material accounting policy information, and the management certificate.

In my opinion, the financial report:

- a) gives a true and fair view of the entity's financial position as at 30 June 2024, and its financial performance and cash flows for the year then ended; and
- b) complies with the *Financial Accountability Act 2009*, the Financial and Performance Management Standard 2019 and Australian Accounting Standards.

Basis for opinion

I conducted my audit in accordance with the *Auditor-General Auditing Standards*, which incorporate the Australian Auditing Standards. My responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Report* section of my report.

I am independent of the entity in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 *Code of Ethics for Professional Accountants (including independence standards)* (the Code) that are relevant to my audit of the financial report in Australia. I have also fulfilled my other ethical responsibilities in accordance with the Code and the *Auditor-General Auditing Standards*.

I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my opinion.

Responsibilities of the entity for the financial report

The chairperson is responsible for the preparation of the financial report that gives a true and fair view in accordance with the *Financial Accountability Act 2009*, the Financial and Performance Management Standard 2019 and Australian Accounting Standards, and for such internal control as the chairperson determines is necessary to enable the preparation of the financial report that is free from material misstatement, whether due to fraud or error.

The chairperson is also responsible for assessing the entity's ability to continue as a going concern, disclosing, as applicable, matters relating to going concern and using the going concern basis of accounting unless it is intended to abolish the entity or to otherwise cease operations.

Auditor's responsibilities for the audit of the financial report

My objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes my opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

A further description of my responsibilities for the audit of the financial report is located at the Auditing and Assurance Standards Board website at:

https://www.auasb.gov.au/auditors_responsibilities/ar4.pdf

This description forms part of my auditor's report.

Report on other legal and regulatory requirements

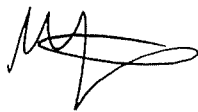
Statement

In accordance with s.40 of the *Auditor-General Act 2009*, for the year ended 30 June 2024:

- a) I received all the information and explanations I required.
- b) I consider that, the prescribed requirements in relation to the establishment and keeping of accounts were complied with in all material respects.

Prescribed requirements scope

The prescribed requirements for the establishment and keeping of accounts are contained in the *Financial Accountability Act 2009*, any other Act and the Financial and Performance Management Standard 2019. The applicable requirements include those for keeping financial records that correctly record and explain the entity's transactions and account balances to enable the preparation of a true and fair financial report.



Melissa Fletcher
as delegate of the Auditor-General

30 August 2024
Queensland Audit Office
Brisbane

Remuneration and attendance

Queensland Veterans' Council

Act or instrument	<i>Queensland Veterans' Council Act 2021</i>				
Functions	The functions of the Queensland Veterans' Council are as follows: (a) to manage, maintain, preserve and develop Anzac Square as the State's war memorial; and (b) to administer the Anzac Day Trust Fund, including by making payments from the Fund; and (c) to advise the Minister about veterans' matters.				
Financial reporting	Not exempt from an audit by the Auditor General. Transactions of the entity are accounted for in the financial statements				
Remuneration					
Position	Name	Meetings/sessions attendance ¹	Approved annual, sessional or daily fee	Approved sub-committee fees if applicable ³	Actual fees received ²
Chairperson	Quentin Masson DSM	5 QVC	\$520	N/A	\$2340
Member	Robert Skoda ³	5 QVC	\$400	N/A	NIL
Member	Nicole Hayes	6 QVC	\$400	N/A	\$2400
Member	Lorraine Hatton OAM	5 QVC 4 ADTF Advisory Committee	\$400	\$800	\$3000
Member	Miriam Dwyer	6 QVC 6 ADTF Advisory Committee	\$400	\$1200	\$3400
Member	Christopher Hamilton	5 QVC	\$400	N/A	\$1800
Member ⁴	David Chick	5 QVC	N/A	N/A	NIL
Member ⁵	Clare O'Connor PSM ⁷	3 QVC	N/A	N/A	NIL
Member ⁶	Filly Morgan PSM ⁷	3 QVC	N/A	N/A	NIL
No. scheduled meetings/sessions	6 meetings of the Queensland Veterans' Council. 6 meetings of the Anzac Day Trust Fund (ADTF) Committee				
Total out of pocket expenses	\$166.76				

Notes:

1. Fees payable to members for meetings vary depending upon the length of each meeting and travel. Fees for the QVC meeting held on 14 June 2024 were not paid in FY2023-24.
2. "Actual fees received" does not include mandatory employer superannuation contributions made by the QVC on behalf of members.
3. Mr. Robert Skoda has advised the Chairperson that he does not wish to be remunerated for his role as a Member of the QVC.
4. Ex Officio Council member, a nominee of the Chief Executive Officer, Brisbane City Council
5. Ex Officio Member, the Director-General of the Department of Treaty, Aboriginal and Torres Strait Islander Partnerships, Communities and the Arts (DTATSIPCA).
6. Ex Officio Council member, a nominee of the Director-General of the Department of Premier and Cabinet (DPC).
7. Following Machinery of Government changes on 18 December 2023, the responsibility for the administration of the *Queensland Veterans' Council Act 2021* (QVC Act) passed from DPC to DATSIPCA. The QVC Act provides that the Director-General of the administering department (or their nominee) is a member of the QVC and upon the gazetting of the new Administrative Arrangements in December 2023, Filly Morgan ceased to be a member of the QVC and Clare O'Connor assumed the role.

8. Members of the ADTF Advisory Committee who are also members of the QVC are remunerated in accordance with the *Remuneration Procedures for Part -Time Chairs and Members of Government Bodies*. The amounts contained within the table represent the total amounts paid for these fees in FY2023-24.

Veterans' Reference Group

Act or instrument	<i>Queensland Veterans' Council Act 2021</i>				
Functions	The VRG's functions are— (a) to advise the council on any veterans' matter referred to the VRG; and (b) to help the QVC to identify and consult with the veterans' community, veterans' organisations and other community organisations when preparing advice for the Minister; and (c) to help the QVC to advise the Minister about veterans' matters.				
Achievements	Received Terms of Reference from the Minister. Held a meeting and workshop to develop a strategy and plan for optimising the role of the VRG in providing advice to the QVC as contemplated by s35 of the <i>Queensland Veterans' Act 2021</i> . Held a meeting and workshop to develop a Stakeholder Engagement Framework to support the VRG's engagement with the broader veteran community				
Financial reporting	Exempted from audit by the Auditor-General				
Remuneration					
Position	Name	Meetings/sessions attendance	Approved annual, sessional or daily fee	Approved sub-committee fees if applicable	Actual fees received
Co-Chair	Robert Skoda	2	Position not remunerated	N/A	NIL
Co-Chair	Nicole Hayes	2	Position not remunerated	N/A	NIL
Member	Kate Bowden	2	Position not remunerated	N/A	NIL
Member	Anita Brooker	2	Position not remunerated	N/A	NIL
Member	Brendan Cox	2	Position not remunerated	N/A	NIL
Member	Dr Andrew Cronin	2	Position not remunerated	N/A	NIL
Member	Kate Drews	2	Position not remunerated	N/A	NIL
Member	Jenny Gregory OAM	2	Position not remunerated	N/A	NIL
Member	Bill Marklew OAM	2	Position not remunerated	N/A	NIL
Member	Edwin Mi Mi	2	Position not remunerated	N/A	NIL
No. scheduled meetings/sessions	2 meetings of the Veterans' Reference Group.				
Total out of pocket expenses	NIL				

Glossary

ADF Australian Defence Force

BCC Brisbane City Council

BCP Business Continuity Plan

DPC Department of the Premier and Cabinet

DTATSIPCA Department of Treaty, Aboriginal and Torres Strait Islander Partnerships, Communities and the Arts

eDRMS Electronic Document Records Management System

ESO Ex-service Organisation

FAA *Financial Accountability Act 2009*

FBT Fringe Benefit Tax

FPMS *Financial and Performance Management Standard 2019*

FTE Full-time equivalent

GST Goods and Services Tax

ICT Information and communication technology

ISSN International Standard Serial Number

ITS Information Technology Services

PSM Public Service Medal

QAO Queensland Audit Office

QGIF Queensland Government Insurance Fund

QVC Queensland Veterans' Council

QVCS Queensland Veterans' Council Secretariat

VRG Veterans Reference Group

Compliance Checklist

Summary of requirement		Basis for requirement	Annual report reference
Letter of compliance	<ul style="list-style-type: none"> A letter of compliance from the accountable officer or statutory body to the relevant Minister/s 	ARRs – section 7	Letter of compliance
Accessibility	<ul style="list-style-type: none"> Table of contents Glossary 	ARRs – section 9.1	Contents Glossary
	<ul style="list-style-type: none"> Public availability 	ARRs – section 9.2	Communication objective
	<ul style="list-style-type: none"> Interpreter service statement 	<i>Queensland Government Language Services Policy</i> ARRs – section 9.3	Communication objective
	<ul style="list-style-type: none"> Copyright notice 	<i>Copyright Act 1968</i> ARRs – section 9.4	Copyright
	<ul style="list-style-type: none"> Information Licensing 	<i>QGEA – Information Licensing</i> ARRs – section 9.5	Licence
General information	<ul style="list-style-type: none"> Introductory Information 	ARRs – section 10	Message from the Chair About Us Government objectives for the community
Non-financial performance	<ul style="list-style-type: none"> Government’s objectives for the community and whole-of-government plans/specific initiatives 	ARRs – section 11.1	About the Queensland Veterans’ Council Government objectives for the community
	<ul style="list-style-type: none"> Agency objectives and performance indicators 	ARRs – section 11.2	Performance
	<ul style="list-style-type: none"> Agency service areas and service standards 	ARRs – section 11.3	Performance
Financial performance	<ul style="list-style-type: none"> Summary of financial performance 	ARRs – section 12.1	Financial summary 2023-2024
Governance – management and structure	<ul style="list-style-type: none"> Organisational structure 	ARRs – section 13.1	About the Queensland Veterans’ Council
	<ul style="list-style-type: none"> Executive management 	ARRs – section 13.2	Our governance
	<ul style="list-style-type: none"> Government bodies (statutory bodies and other entities) 	ARRs – section 13.3	Our governance
	<ul style="list-style-type: none"> Public Sector Ethics 	<i>Public Sector Ethics Act 1994</i> ARRs – section 13.4	Our governance
	<ul style="list-style-type: none"> Human Rights 	<i>Human Rights Act 2019</i> ARRs – section 13.5	Our governance
	<ul style="list-style-type: none"> Queensland public service values 	ARRs – section 13.6	DTATSIPCA 2023-2024 Annual Report

Summary of requirement	Basis for requirement	Annual report reference	
Governance – risk management and accountability	• Risk management	ARRs – section 14.1	Our governance
	• Audit committee	ARRs – section 14.2	Our governance
	• Internal audit	ARRs – section 14.3	Our governance
	• External scrutiny	ARRs – section 14.4	Our governance
	• Information systems and recordkeeping	ARRs – section 14.5	DPC 2023-2024 Annual Report
	• Information Security attestation	ARRs – section 14.6	DPC 2023-2024 Annual Report
Governance – human resources	• Strategic workforce planning and performance	ARRs – section 15.1	DTATSIPCA 2023-2024 Annual Report
	• Early retirement, redundancy and retrenchment	Directive No.04/18 <i>Early Retirement, Redundancy and Retrenchment</i> ARRs – section 15.2	DTATSIPCA 2023-2024 Annual Report
Open Data	• Statement advising publication of information	ARRs – section 16	About this report
	• Consultancies	ARRs – section 31.1	https://data.qld.gov.au
	• Overseas travel	ARRs – section 31.2	https://data.qld.gov.au
	• Queensland Language Services Policy	ARRs – section 31.3	https://data.qld.gov.au
Financial statements	• Certification of financial statements	FAA – section 62 FPMS – sections 38, 39 and 46 ARRs – section 17.1	Financial Statements 2023-2024
	• Independent Auditor’s Report	FAA – section 62 FPMS – section 46 ARRs – section 17.2	Financial Statements 2023-2024

FAA *Financial Accountability Act 2009*
FPMS *Financial and Performance Management Standard 2019*
ARRs *Annual report requirements for Queensland Government agencies*

